

SCOPE OF SERVICES



Clients and Geographic Service Area: Guardian Pharmacy of Maine provides comprehensive care to the residents and staff of nursing facilities, assisted living facilities and retirement communities. We provide services to facilities located in Maine from the greater Bangor area south to the New Hampshire border.

Our Approach: A pharmacy team prepares each patient's medication in appropriate dose-packages using state-of-the art bar code technology. Patient files are reviewed by our pharmacist each time a prescription is filled, and our pharmacists work in consultation with professional staff to ensure the safety and effectiveness of all medications provided. New orders are received and once the prescriptions have been completed and double-checked by a pharmacist, they are then delivered directly to the facility. An on-call pharmacist is available 24 hours a day to meet emergency needs and answer questions. The consultant pharmacist reviews each resident's medical record in accordance with state and federal guidelines. Pharmacist recommendations are generated and reported to the attending physician and director of nursing as follow up to the review. All controlled drug and Schedule II medication procedures are reviewed monthly or quarterly depending on legal requirements. Consulting pharmacists are also available to facility staff for scheduled in-service training.

Customized Support: Guardian Pharmacy of Maine pledges to treat each and every facility with the utmost respect, and to meet the specific needs and cares of each individual facility. We provide Medicare/Medicaid reimbursable products and direct Medicare part B billing. Our comprehensive home medical department is staffed with highly skilled consultants to help you find the right product for your patient's needs. We also offer compression stockings, ostomy products, and urological supplies.

Address: 3 Business Parkway, Suite 2, Brunswick, Maine 04011

Phone: 1-207-373-9077 or 1-866-415-1954 (24 hours/day; 365 days/year)

FAX: 1-207-373-9088 or 1-866-415-1223 (24 hours/day; 365 days/year)

Web: <http://www.guardianpharmacymaine.com/>

Hours: Guardian Pharmacy of Maine works exclusively with residents and staff in LTC facilities; we are not open to the public. Our regular hours of operation are Monday through Friday, 9 am – 6 pm, and Saturday and Sunday, 9 am - 3 pm.

Who to Contact: To learn more about the services we provide or to arrange an onsite visit, contact Tracey Taylor, CPhT (Marketing and Customer Services) by telephone at 1-866-415-1954, ext. 2235 or by email at LearnMore@guardianpharmacy.net.

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Comprehensive List of Services:

- 24-hour emergency medication ordering and emergency access to pharmacist for drug related questions
- In-facility emergency pain control medications and starter dose kits
- Complete IV Infusion therapy services
- Complete drug interaction and allergy monitoring
- Billing assistance for both private and government insurance programs
- Protective heat sealed card distribution system
- When feasible, we recommend less expensive drug therapies
- A selection of medication dispensing carts
- Consultant pharmacist monitoring for appropriate diagnosis and potentially dangerous side effects using state of the art consulting software package
- Consultant visits that comply with and exceed all state and federal regulations
- Consultant Pharmacists are cross-trained to work in operations
- Controlled substance systems review and reconciliation
- Quarterly reporting of psychotropic medication utilization reports, average prescription utilization reports and potentially inappropriate medications
- Quality Assurance meetings as well as, survey exit reviews and Human Rights Committee meetings upon request
- Staff in-service programs with consultant pharmacist
- Complete up-to-date Policy and Procedure Manuals and IV Infusion Manuals
- New admittance and prescription ordering forms available online
- On site meeting facility with classroom space for use by our customers
- Electronic MAR interface
- Remote Pharmacy access through Med Dispense

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Guardian requires a physician order for all HME items listed below.

Types of HME Products :

- Incontinent supplies including ointments and cushions
- Surgical dressings and supplies
- Ostomy and colostomy supplies
- Catheters
- Nebulizer medications
- Compression stockings
- Immunosuppressive therapy

Referrals:

We maintain a referral list of companies within our geographic area that provide HME products not available in our pharmacy.

Emergency or Disaster Planning:

Guardian Pharmacy of Maine has developed Emergency Preparedness and Disaster Plans. In case of an emergency or disaster, we will work closely with facility staff to ensure you have access to medications and a pharmacist.